

Procedure followed in the Appeals and Complaints under RTI Act, 2009:

Initially the Jammu Municipal Corporation receives the applications under the RTI Act. The application received is placed before the PIO (Secretary) of JMC. Then the PIO seek the information from the concerned department of JMC.

In case the applicant is not satisfied with the reply of PIO then he/she can file appeal against the reply of PIO to the First Appellate Authority (Commissioner, JMC). Then the case is placed before the FAA of JMC who disposes the appeal as per J&K RTI Act 2009 and RTI Rules 2010. The applicant, PIO or APIO (where required) are called for the hearing of 1st appeal and their say is considered by the FAA, JMC.